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Bay Gardens Resort Group in St. Lucia Earns Multiple Tripadvisor Awards

Tourism / **Published On September 03, 2020 07:39 AM /**

Staff Consortium **September 03, 2020**

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ST. LUCIA —The results are out and Bay Gardens Resorts is in: Four of the St. Lucian-owned group's properties as well as one of its popular restaurants and its pioneering water sports park have been honored with Tripadvisor 2020 Travelers' Choice awards, Marketplace Excellence said via release Wednesday.

Tripadvisor honors for this year went to Bay Gardens Hotel, Bay Gardens Inn, Bay Gardens Marina Haven, the Bay Gardens Beach Resort & Spa, Hi-Tide Restaurant, and Splash Island Water Park.

The coveted award program celebrates travelers' favorite hotels, restaurants and airlines around the world, honoring 4,817 unique businesses this year. Winners are calculated based on the quality

and quantity of the millions of reviews, opinions and ratings collected on Tripadvisor in 2019, prior to the pandemic. With over 8.7 million businesses listed on Tripadvisor, these awards are considered true testament to the outstanding service and quality that winners consistently provide to their guests.

According to the release, Bay Gardens Resorts are no strangers to Tripadvisor accolades, having been recognized multiple times under the previous Certificate of Excellence award program. “We hope to continue thrilling our guests and pursuing our goal of excelling in all areas of these Travelers’ Choice awards,” remarked Sanovnik Destang, Executive Director of Bay Gardens Resorts.

In the restaurant category, Bay Gardens Beach Resort & Spa’s elegant Hi-Tide restaurant, with its cosmopolitan fusion of Caribbean and international cuisine, earned top marks from travelers, delighting the culinary team at the eatery.

Also receiving acclaim was Splash Island Water Park, St. Lucia’s first open-water sports park, located on the beautiful Reduit Beach, which includes a trampoline, climbing wall and water volleyball. The innovative water park, which is available to all Bay Gardens guests, has attracted over 100,000 visitors and locals since it was opened in 2015 by the park's managing director Julianna Ward-Destang.

Sanovnik Destang paid tribute to his St. Lucian and Caribbean on-island team: “We work hard to ensure our staff are well trained and cared for so they can deliver the highest quality service to our guests. These Tripadvisor awards are glittering confirmations of the natural hospitality of Caribbean people, and we are immensely proud of the recognition our team has received,” he said.

Bay Gardens Resorts’ Managing Director Joyce Destang echoed the accolades pouring in from travelers around the world about the resort group’s dedicated team of employees. “We value and care for every member of our staff as if he or she were part of our own family,” she said.

Travelers’ reviews consistently praise Bay Gardens for its facilities, which have recently been refreshed, said Marketplace Excellence. “Just prior to the pandemic we completed extensive renovations, especially at Bay Gardens Hotel and Bay Gardens Beach Resort & Spa. Besides being lovingly refurbished, our properties are offering attractive specials, including our Grand Reopening BOGO (Buy one, get one free) which includes a free room upgrade,” noted Destang.

Guests can be reassured by Bay Gardens’ meticulous anti-coronavirus regimens, which have been COVID-19 certified by the Ministry of Health in St. Lucia to keep guests and staff alike as safe as possible, according to the release. “Our Paradise Protocols are stringently applied and clearly communicated to our guests and staff across our five properties to ensure the safety and comfort of our guests as well as our local communities,” stated Dr. Tanya Destang-Beaubrun, the group’s resident medical professional.